



from  
**day one**

*"I felt like a key player on a winning team."*

## Operations Leadership Program

### How do I participate in the Operations Leadership Program?

If you meet the criteria below, contact your university's Career Services office, or visit [college.53.com](http://college.53.com) for more information and to apply.

- Displayed orientation for success through education and extracurricular activities.
- Proven leadership, communication, relationship building and decision-making skills in an extracurricular, internship or work environment.
- Demonstrated proficiency in critical thinking and business acumen.
- Pursuing undergraduate degree with a minimum GPA of 3.0 or higher in Operations Management, Communications, Marketing or other business-related major.
- Summer internships also available.

### What is the Operations Leadership Program?

The Operations Leadership Program (OLP) cultivates well-rounded leaders who deliver innovative, world-class business solutions to make a difference at Fifth Third Bank. The OLP is designed to develop future leaders who will successfully manage people and processes in an operational environment, implement process improvement strategies and ultimately generate efficiencies for the Bank and enhance customer experience.

By being part of the OLP, you will rotate through four departments over a course of 24 months. Your rotation selection and placement follows a collaborative approach to ensure you are maximizing your current and potential skill sets. Under the guidance of a seasoned manager, you will develop your leadership skills in four operational environments: High production; high detail; customer-facing; and project management.

Our program combines this practical, hands-on approach to learning with a core classroom training curriculum focused on developing leaders.

### Why Choose our Program?

The OLP accelerates career development by offering exposure to executive leaders, creating extensive networking opportunities and providing senior and peer mentoring relationships. The OLP consists of comprehensive on-the-job training supplemented by educational opportunities focused on developing banking, business, financial technology, leadership and team-building skills. The program is designed to enhance your career progression and performance through several key areas of focus:

- Development of communication and formal presentation skills.
- Senior and peer mentors who assist with career development, coaching and feedback.
- Value-added rotations that directly impact business and customer results.
- Improving business results through strategic and critical thinking.
- Community service opportunities.
- Extensive networking opportunities.



# Operations Leadership Program

## What Recent LP Graduates are Saying

Andrew H. started in the program before he graduated from the College of Charleston. After graduation, Andrew took a management role in Depositor Services.

*“The Operations Leadership Program provided me with a wealth of experience in a short period of time. I was exposed to both people and project management roles that forced me to develop my leadership skills at an accelerated rate, while also exposing me to a great network throughout the Operations division.”*

Jessi R. began with the program as an intern before joining the full-time program. Following graduation from Miami University, Jessi accepted a position in Commercial Loan Operations managing a team responsible for white-glove servicing of a \$1 billion portfolio of dealer floor plan clients. She was promoted to officer within her first year in recognition for work revitalizing the department and its processes to enhance the customer experience.

*“Nothing prepares you to succeed like hands-on experiences. The OLP provides those experiences with the support to thrive and grow with Fifth Third Bank in those roles and beyond.”*

## Fifth Third Bank Leadership Testimony

*“Leadership development is an integral part of our future success, and the Operations Leadership Program demonstrates our commitment to the growth and development of our future leaders. Participation in a formal leadership program is a great way to learn the business and gain exposure to leadership in multiple areas of the organization. I started my career in a similar development program, and today I am an avid supporter of the Fifth Third leadership programs, which help develop strong, innovative leaders for today and tomorrow.”*

**Joe Robinson, executive vice president and director, IT and Operations**

**Visit [college.53.com](http://college.53.com) to learn more and apply.**

Fifth Third Bank Member FDIC.

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