

Treasury Management



Biller Direct Receivables Solution

Provide convenient payment options to your customers

In the highly competitive business landscape, organizations face the challenge of lowering overall expenses and accelerating cash flow, all while maintaining customer satisfaction. By offering multiple payment channels, companies enhance customer experience while helping to reduce late payments. Our Biller Direct receivables solution provides companies an easy-to-use, convenient way to increase customers' payment channel options.

ALTERNATIVE PAYMENT CHANNELS ESTABLISHED QUICKLY

Fifth Third Bank assists companies in creating a custom-branded Internet site or Interactive Voice Response (IVR) system, providing a convenient 24/7 channel to receive customer payments. These channels are established quickly and are fully customizable.

Benefits of Fifth Third's Biller Direct receivables solution include:

- **Providing self-service payment channels to your customers** – Expand payment options with a convenient channel available 24/7.
- **Reducing operational costs** – Lower the number of costly in-person payments by providing and promoting more cost effective alternative payment methods.
- **Improving cash flow** – Access cash sooner through accelerated availability of electronically cleared items.
- **Decreasing time-to-market** – Deploy in short order with a proven implementation model and Fifth Third Bank resources.

- **Alleviating internal resource constraints** – Free up internal resources to focus on core technology while Fifth Third Bank resources develop your Internet site or IVR.
- **Reducing processing costs** – Implement a convenience fee for customers to subsidize the cost.

Fifth Third's Biller Direct receivables solution

reduces processing costs and increases efficiency when compared to traditional paper-based receivables processing methods. It delivers a complete payment experience through flexible and scalable options that allow companies to enhance the services offered to customers. Through client enrollment, your organization can drive the adoption of low-cost payment methods, increase customer loyalty, and improve cash flow forecasting. You'll provide a consistent customer experience with a highly configurable, branded solution that supports your specific business needs.

THE FIFTH THIRD ADVANTAGE

Fifth Third Treasury Management is dedicated to providing world-class service, combining the latest technology with in-depth knowledge from our industry leading cash management advisors. For more information on Fifth Third Bank's Biller Direct receivables solution, or any of our working capital management solutions, please visit www.53.com/treasurymanagement.